



SOBERLINK CELLULAR

Device Quick Start Guide

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Device Diagram



Accessories

Device Charger



Insert the USB cable (large end) into the charging base and insert the Micro USB (small end) into the port on the bottom of the Soberlink Device.

Plug the charging base into an electrical outlet.

Mouthpiece



Insert the small, flanged end of the Mouthpiece into the Device.

Note: Always use a Soberlink Mouthpiece when submitting a test.

Device Case



To protect the Device when not in use, keep it stored in the Device Case.

The Mouthpiece can be stored in the designated slot inside the Device Case.

Preparing to Submit a Test

This document, and any other provided training material, should be fully understood by the user before submitting a test.

The Device must be activated before submitting a test. To activate call Soberlink at 714-975-7200 or contact your Treatment Provider.

Wait 20 minutes after eating, drinking, or smoking before submitting a test.

Failure to wait may result in inaccurate test results.

Rinsing out the mouth with water does not act as a substitute for the 20-minute waiting period.



Keep the Device fully charged.

Find an area free from alcohol, cleaners, solvent vapors, and smoke before submitting a test.

Use the Device within the operating temperature range (32°F - 122°F).

Breathe normally before submitting a test.

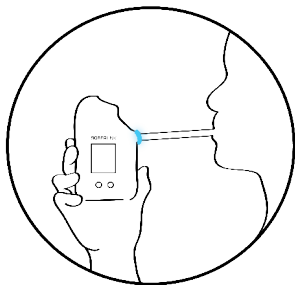
Remove sunglasses, hats, or other objects covering the face.

Submitting a Test

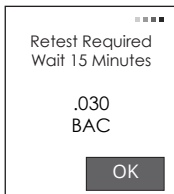
1. Press the Power button to turn on the Device. The Device screen will display a "Welcome to Soberlink" message.
2. Insert the small, flanged end of the Soberlink mouthpiece into the Device.
3. Use the left display button on the Device to select Submit.
Note: The Device screen is not a touch screen.
4. Follow the prompts on the Device screen, and wait for the blue light to flash before submitting a test.

5. When prompted to blow, look directly into the camera, breathe in deeply and deliver a firm, continuous breath for 4 seconds. The Device will click when the test is complete.

Note: Do not hold the mouthpiece or obstruct the camera.



The test results will take approximately 60 seconds to display on the Device screen and send to the Sober Sky Web Portal.



Note: After a positive BAC (Breath Alcohol Concentration) is received, wait 15 minutes before submitting another test.

Client Text Notifications

Once a schedule is enabled on the Sober Sky Web Portal, Soberlink's automated system will send text message reminders directly to the Client's phone.

Note: Upon entry of a mobile number on the Sober Sky Web Portal, the Client will receive a text message and must respond as instructed in order to Opt-in to notifications.

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You have requested to receive Soberlink Alerts. Reply with YES to start.

30574



REMINDER TEXT: This is your 8:00 AM PST test reminder.

Reminder texts are sent before and during the test window.

30574



MISSED TEST: You have missed 1 or more tests. Send a test now.

Missed notification after test window closes

30574



RETEST REQUIRED: A test is required at 8:18 AM PST.

Notification of retesting requirement

Device Operating Information

Technical Specifications

Dimensions	5" x 2.8" x 1.4"
Weight	8.4 oz. (238 grams)
Sensor Technology	Deep lung, Dart fuel-cell sensor
Battery Type	Lithium-ion rechargeable battery, holds 3+ days
Power Supply	Micro USB Charger, Output: 5V 1A
Breath Sample Duration	4 seconds
Operating Temperature	32°F - 122°F (0°C - 50°C)
Sensor Accuracy	.+/- .005 BAC
Detection Range	.000 - .400% BAC
Calibration	Every 1,500 tests
Device Screen Display	LCD, digital
Camera	Color, digital, infrared technology
Test Data	BAC, time of test, and photo
Components	Breathalyzer, mouthpieces, charger, case
Manufactured	QSR 820, ISO 9001, 14001, 13485, AS9100, and OHSAS 18001
Warranty	1 year limited

The user does not need to perform any tests at start up, the Device performs a self-test when it is powered on and prior to a test submission. The self-test is meant to verify the proper operation of the test storage memory, alcohol fuel cell, and imager. Failure of any of these components indicates that the Device is unable to properly record test data. In this case, an error code is displayed to the user and testing will not proceed.

Safety ⚠

There are no anticipated risks or discomforts utilizing the Device, however, if the Device is used in rapid succession, dizziness may occur. For correct and effective use of the Device, it is essential to follow the instructions contained in this document. The Device should not be used to determine if it is safe for the user to drive. To ensure proper Device function, keep it fully charged.

Troubleshooting

Predictable Use Problems

- Failure to use correct power supply
- Failure to re-charge the Device
- Failure to use provided Soberlink mouthpiece
- Failure to follow proper test preparation
- Failure to provide a sufficient breath sample (i.e. 4 continuous seconds)
- Failure to wait 20 minutes after eating, drinking or smoking before submitting a breath sample
- Failure to comply with the instructions prompted by the Device
- Failure to wait 15 minutes between submitting breath samples
- Failure to activate the Device with the Sober Sky Web Portal

The table below lists a range of Device errors and is provided to help eliminate confusion and prevent downtime by supplying troubleshooting steps.

FOR FURTHER ASSISTANCE, OR TO RETURN A MALFUNCTIONING DEVICE, CONTACT SOBERLINK HEALTHCARE AT SUPPORT@SOBERLINK.COM OR 714-975-7200.

Error Code	Solution
1 - 10	Wait for the Device to power off, then power on the Device and retest. Return the Device if error persists.
1000 - 10999	Wait approximately 30 minutes and retest in an area with adequate cellular coverage. Return the Device if error persists.
11000 - 11999	The Device is unable to perform a test. Follow the prompts on the Device screen and retest. Return the Device if error persists.
12000 - 12999	Wait for the Device to power off, then power on the Device and retest. Return the Device if error persists.
13000 - 15999	Wait approximately 30 minutes and retest in an area with adequate cellular coverage. Return the Device if error persists.

Maintenance and Warranty

DO NOT use alcohol or other chemical cleaners to clean the Device, only water and a soft cloth.

DO NOT submerge the Device in water.

Repairs of the Device may be performed only by Soberlink Healthcare or an authorized service technician. Only original parts may be used in the Device. For Warranty information, review the Soberlink General Terms and Conditions found at www.soberlink.com/general-tc/.

Intended Use

The Soberlink Cellular Device is intended to quantitatively measure alcohol in human breath. Measurements obtained by this Device are used in the diagnosis of alcohol intoxication.

For Prescription use and OTC use.

DEVICE RECALIBRATION IS REQUIRED AFTER 1,500 TESTS. FAILURE TO DO SO MAY CAUSE INACCURATE TEST RESULTS.

Users will receive text message notifications when the Device is nearing recalibration.

The Device will need to be returned to the manufacturer for recalibration.

Contact Soberlink Healthcare at support@soberlink.com, or 714-975-7200 to request a Return Authorization number.

Disclaimers

Do not use this Device to determine if it is safe for the user, or anyone else, to operate machinery or a motor vehicle.

Do not drink and drive. Always use a non-drinking designated driver after consuming alcohol.

Do not attempt to open the Device, or perform any maintenance on the Device.

Do not blow any food, drink, or smoke into the Device.

Do not drop the Device.

Do not share mouthpieces.

Contact Us

If you have any questions, please contact us at support@soberlink.com or 844-975-7200.

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QSG-SCD-19-001